

## Protecting Yourself from Enrollment Fraud

Enrollment fraud occurs when a plan agent or representative purposefully tricks you into enrolling in their plan, regardless of whether it is the right plan for you. They may do this by telling you misleading or false information to get you to enroll. Some may even enroll you without your knowledge.

### Watch out for people who:



**Ask for your Medicare number, Social Security number, and/or bank information just to provide you with information.** Someone can use the information you provide to enroll you in a plan without your permission. Know that plans cannot request this personal information at an educational event.



**Pressure you with time limits to enroll in their plan.** You can use the entire Fall Open Enrollment Period to make your decisions. You will not receive extra benefits for signing up early for a plan.



**Say they represent Medicare.** Plans are never allowed to suggest they represent or are endorsed by Medicare or any other government agency.



**Offer you gifts to enroll in their plan.** Gifts must be given to everyone regardless of their enrollment, and cannot be worth more than \$15.



**Threaten you with the loss of your Medicare benefits unless you sign up for their plan.**

### Report potential enrollment fraud and marketing violations.

Contact your **Senior Medicare Patrol (SMP)** if you feel a plan or agent has violated Medicare's marketing rules or if you think you were enrolled in a plan without your permission. To contact your local SMP, visit [www.smpresource.org](http://www.smpresource.org) or call 877-808-2468.

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## Additional Resources

To schedule an appointment with a Medicare Specialist:

Call  
866-448-0160 or email  
[medicare@connexioninsurance.com](mailto:medicare@connexioninsurance.com)