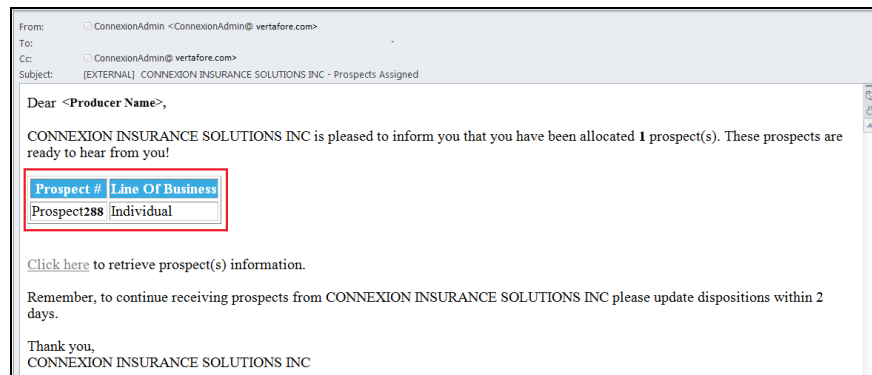
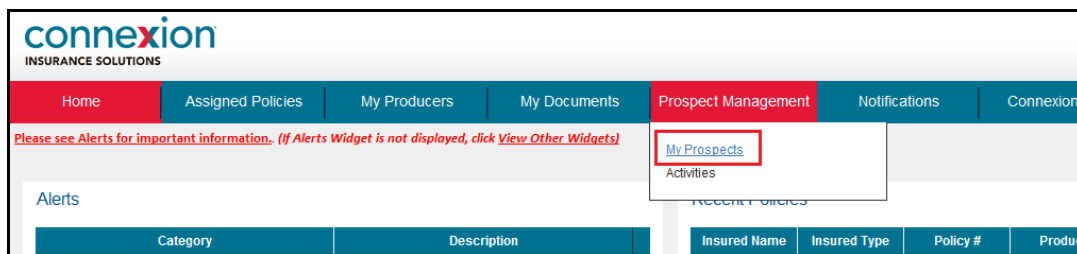


LEAD DISPOSITION ENTRY

- When a new Prospect has been assigned, you will receive an email notification.
 - Email notification will include the Prospect #, the new Prospect's unique identifier
 - Email notification will also include the 'Line of Business' of the new Prospect
- From the email notification, access 'MyBusiness' by clicking the 'Click Here' link.



- Once you have successfully logged into MyBusiness, hover on the 'Prospect Management' and select 'My Prospects'



- In the 'My Prospects' page, new leads will appear at the top of the list. You may also utilize the search fields to search for specific prospects (leads).

My Prospects

SEARCH

Prospect Name	<input type="text"/>	Stage	<input type="text"/>
City	<input type="text"/>	State	<input type="text"/>
Zip Code	<input type="text"/>	Prospect Status	<input type="text"/>
Prospect Type	<input type="text"/>	Show All My Agents	<input type="text"/>

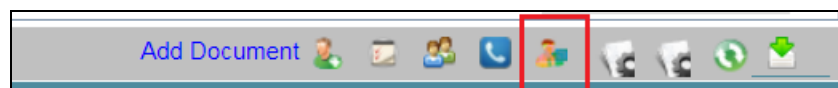
Clear Search

Search

- Using the Prospect # noted in your email notification, you can update the Prospect information by checking the 'radio button' on the same line item as the Prospect.

	Prospect #	Prospect Name	Initial Contact	Stage	Prospect Status	Prospect Type	Busin
<input type="radio"/>	Prospect294	Company 000	Walk-In	New	New	Group	
<input type="radio"/>	Prospect289	Company 001	Phone	New	New	Group	(111)
<input checked="" type="radio"/>	Prospect288	John Smith	Phone	New	New	Individual	(111)

6. To update your Lead, click the 'Quick Disposition' icon. A pop-up window will appear, utilize the fields to add your updates.



Prospect Disposition

Stage

New

Disposition

New

Opportunity Stage

Date

08/04/2022

Disposition Notes

Prospect

Eligibility/Enrollment

Current Carrier

Current Plan

New Carrier

New Plan

Reason

Select

Prospect Notes

If Plan Changed

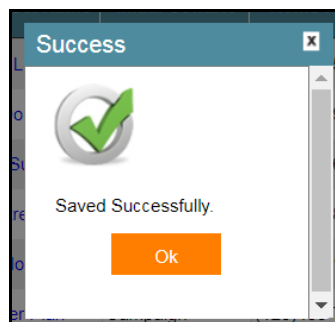
Clinic

Clinic Other

Close

Save

7. After updating the lead click 'Save'. On screen message should appear that update was saved. Click 'OK'.



8. You can also view additional information and update the Prospect information by clicking on the Prospect Name from the Search Screen.

	Prospect #	Prospect Name	Initial Contact	Stage	Prospect Status
<input type="radio"/>	Prospect294	Company 000	Walk-In	Contacting	New
<input type="radio"/>	Prospect289	Company 001	Phone	New	New
<input type="radio"/>	Prospect288	John Smith	Phone	New	New

Prospect Information			
First Name	John	Last Name*	Smith
Middle Name		DOB	
County	Snohomish		

a. Update Disposition

Disposition			
Stage	New	Disposition	New
Disposition Notes	Stage Date		01/31/2019

b. Update Prospect Notes

- c. Notes from HomeOffice pertaining to the Prospect can be found here. You may also enter notes/updates in this area for HomeOffice to view

Notes	
Notes	<div></div> <div>Add</div>
<p>HomeOffice added Comment - 6/25/2018 9:19:54 AM Ageing in July</p> <p><Producer Name> added Comment - 6/25/2018 10:19:49 AM Meeting set, but this is actually with her husband.</p>	

9. After changes have been completed, click 'Save & Close'.

10. Click 'OK' after receiving the 'Saved Successfully' prompt.