

# **External Contact Information**

### Addresses:

just

- Physical/Mailing: 9725 3<sup>rd</sup> Ave NE #110 Seattle, WA 98115
- Accounts Receivable Payment Lockbox: PO Box 743979 Los Angeles, CA 90074-3979

#### Hours:

- Phones: 8 5 PST, Mon Fri
- Office: 9 4 PST, Tues Thurs

### **Phones:**

- ASR Individual: 800-386-6160
- Connexion Group: 888-742-1475

### Faxes:

- ASR (individual business) (888) 678-5032
- Connexion (group business) (425) 918-6178

## ASR (Individual):

Producer Support Medicare Producer Support Individual & Family Commissions Licensing Compliance Inquiries Connecture 'Plan Compare One' Support Producer Feedback Provider Alliance Program New Business Secure Upload Website

### Connexion (Group):

Producer Support Group Medical Producer Support Group Ancillary Commissions Licensing Requests for Proposals Group Ancillary Producer Feedback New Business Secure Upload Website

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Last Updated 2.5.24

Staff	Department
Christina Major	Appointments & Licensing
Katie St Clair	Appointments & Licensing   Producer Support - Medicare & U65
TJ Claflin	Producer Support - Medicare & U65
Kathryn Henry	Producer Support - Medicare & U65
Account Specialist	Producer Support - Medicare & U65
Andrew Bean	Producer Support - Small Group Ancillary
Wendy Unger	Producer Support - Large & Small Group Ancillary
Dori Furnish	Producer Support - Small Group Medical
Janet Carlson	Producer Support - Small Group Medical
Lorri Lafferty	Producer Support - Small Group Medical
Tara Phenix-Touslee	Producer Support – Agent Force Onboarding
Amy James	Commissions
Jason Roby	Commissions
Rebecca Curtice	Commissions
Theresa Umbaugh	Commissions

Amy Easley	Small Group Medical Sales & Sales Support – West WA
Emelie Hoffman	Small Group Medical Sales & Sales Support – East WA
Isatou Baldeh	Small Group Medical Sales & Sales Support
Erin Flajole	Large Group Ancillary Sales & Sales Support
Meridith Weaver	Large Group Ancillary Sales Support
Cindy Brooks	Small Group Medical Sales Support
Sales Exec	Referral Program – U65, Medicare, Ancillary
Juline Duff	Producer Referral Program - U65
Kevin Peterson	Producer Referral Program - Medicare

Rick Grover	ASR   CNX CEO
Jerry Lyons	ASR   President
Erica Edwards	ASR   CNX VP of Operations
Miranda Provenza	ASR   CNX Marketing Director
Loren Dean	ASR   Sales Director
Madison Rejman	CNX   Mktg Project Coordinator
Cat Yee	ASR   CNX Technical Program Manager
Becki Neigum	CNX   Manager Group Operations
Crystal Caple	ASR   Team Lead Individual Operations

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